# RESETTLEMENT POLICY FRAMEWORK

# **Building Resilient Bridges Program (BRB) P174595**

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#### LIST OF ACRONYMS

ACER Albanian Center for Economic Research

ARA Albanian Road Authority

ARAP Abbreviated Resettlement Action Plan

BMS Bridge Management System
BRB Building Resilient Bridges

CERC Contingency Emergency Response Component

DCM Decision of the Council of Ministers
EIA Environmental Impact Assessment

EMMP Environmental Management and Monitoring Plan
ESMF Environmental and Social Management Framework

ESF Environmental and Social Framework

ESS5 Environmental and Social standard 5 "On land acquisition, restriction on land use and

involuntary resettlement"

GoA Government of Albania

GRM Grievance Redress Mechanism

IoCM Institute of the Cultural Monuments

SAC (former)Immovable Properties Registration Office / State Agency of Cadastre

SLA Service Level Agreement
LGC Local Grievance Committee
LGU Local Government Unit
NRN National Road Network

MoIE Ministry of Infrastructure and Energy
MoUD Ministry of Urban Development
SAE State Agency of Expropriations
OMP Operational Management Plan
PAP Project Affected Persons
PMT Project Management Team
RAP Resettlement Action Plan

RPF Resettlement Policy Framework

SA Social Assessment

WB World Bank

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## **Definitions**

Project in Brief	Definitions	
Application file	Set of documents prepared to support the request for expropriation submitted to the SAE	
Case file	Set of documents that the Expropriation Commission, established within the SAE finalizes in support of proposal for expropriation to the Council of Ministers	
Census	A field survey to identify people who are genuine owners/ occupants of the land to be acquired under the project and thus will be eligible for compensation and/ or rehabilitation support as provided in this RPF.	
Compensation	Compensation is the payment in kind, cash or other assistances given in exchange for the acquisition of land including fixed assets, as well as other impacts resulting from project activities.	
Cut-off date	Date of completion of the census and assets inventory of persons affected by the project. Persons occupying the project area after the cutoff date are not eligible for compensation and/or resettlement assistance. Similarly, fixed assets (such as built structures, crops, fruit trees, and woodlots) established after the date of completion of the assets inventory, or an alternative mutually agreed on date, will not be compensated.	
Expropriation Commission	Special commission for application of the expropriation procedure in case of the sub activities.	
Expropriation Law	Law No.8561/22/12/1999 'On Expropriation and Taking on Temporary Use of Private Property for Public Interest' amended The expropriation Law No. 8561 date 22.12.1999, is amended by Law 11 date 12.02.2020.  DCM 395 date 13.05.2020 "For the Organization and Operation way of Governmental Agency of Expropriation"	
Full replacement cost	Method of valuation of assets that helps determine the amount sufficient to replace lost assets and cover transaction costs. Depreciation of structures and assets should not be taken into account. For agricultural land it is the pre-project or pre-displacement, whichever is higher, market value of land of equal productive potential or use located in the vicinity of the affected land, plus the costs of preparing the land to levels similar to those of the affected land, plus the cost of any registration and transfer taxes	

Land	It refers to agricultural and/or non-agricultural land and any structures
	thereon whether temporary or permanent and which may be required for the
	project.
Land acquisition	It means the repossession of or alienation of land, buildings or other assets
	thereon for purposes of the Project.
Local Grievances	Local committee composed of three representatives: PAPs, Project; neutral
Committee	expert to handle all grievances procedures in the affected areas and address
	PAPs concerns.
Local Government	The LGUs include Municipalities and Administrative Units as per the new
Unit	territorial division in force since June 2015.
Project	Building Resilient Bridges (BRB)
Project Affected	PAPs are persons affected by land use or acquisition needs of the RAP in
Person (s) (PAPs)	the framework of the project. These persons(s) are affected because they
	may lose, be denied, or be restricted access to economic assets; lose shelter,
	income sources, or means of livelihood. These persons are affected whether
	or not they must move to another location.
Region	The Project has a national coverage starting from the North to the South of
	Albania, depending on the Bridges locations proposed to be part of the
	rehabilitation and upgrade under the project financing.
Replacement cost	It means replacement of assets with an amount sufficient to cover full cost
	of lost assets and related transaction costs. The cost is to be based on Market
	rate (commercial rate) according to Albanian law for sale of land or
	property. In terms of land, this may be categorized as follows: (a)
	"Replacement cost for agriculture land" means the pre-project market value
	of land of equal productive potential or use located in the vicinity of the
	affected land, plus the costs of: (b) preparing the land to levels similar to those of the affected land; and (c) any registration and transfer taxes.
Descriptions and Action	
Resettlement Action Plan (RAP),	It is a resettlement instrument (document) prepared when projects locations are identified. In such cases, land acquisition leads to physical displacement
Abbreviated (KAF),	of persons, and/or loss of shelter, and/or loss of livelihoods and/or loss,
Resettlement Action	denial or restriction of access to economic resources. RAP is prepared by
Plan (ARAP) or	the party (Potential Developer) impacting on the people and their
"Resettlement Plan"	livelihoods. RAP contains specific and legal binding requirements to
	resettle and compensate the affected party before implementation of the
	project activities. RAP is a site-specific report for the current known
	impacts and is prepared in conformity with the provisions of this RPF with
	the views of the PAPs.
The Resettlement	It is an instrument to be used throughout the implementation of project
Policy Framework	activities as guidance tool. The RPF sets out the resettlement and
(RPF)	compensation policy, organizational arrangements and design criteria to be
	applied to meet the needs of the people who may be affected by the project.

### 1. Introduction

The Government of Albania (GoA) through the Ministry of Finance and Economy (MoFE) and Ministry of Infrastructure and Energy (MoIE), seeks Funding for "Building Resilient Bridges" (BRB) Program, from the World Bank (the Bank). The proposed program is designed to enhance the overall performance of bridges in the Albanian NRN, while providing support to ARA to increase its capacity in managing road and bridge infrastructure through a robust RAMS and BMS. Bridges are identified as key-infrastructure, particularly vulnerable to climate events, and neglected due to the higher investments required for their improvement. In this context, the proposed program will finance the rehabilitation, upgrade, or reconstruction of priority bridges and structures of the NRN, to enhance their operational performance, safety and resilience to climate and geological hazards events exacerbated by climate change. In addition, to ensure sustainability of the investments, the program will finance technical assistance and capacity building activities to improve the capacity of ARA at managing the bridge and culvert assets while reducing the gender employment gap in the road construction sector. The program will have two phases (phase 1 up to 14 bridges and phase 2 up to 16 bridges) to be implemented at the overall period of the program of 8 years, and each phase will have a maximum length of 4 and 5 years respectively.

The priority bridges and culverts will be selected based on the following criteria i) socio-economic importance due to their location along key economic and trade corridors, or connecting vulnerable populations to public services, jobs and market centers; ii) bridge characteristics and condition of the bridge structure requiring intervention within the next seven years period, until the project closing date (iii) importance of the road where the bridge is located including traffic volumes, (iv) vulnerability to climate and natural hazards; v) redundancy of the road network (existence of alternate routes); and (vi) road safety on bridges and their access roads with priority given to higher risk bridges i.e. the ones with significant number of crash fatalities and injuries.

#### 1.1 PROGRAM OBJECTIVES, PHASES AND COMPONENTS

The main aspect of this program focuses on a learning agenda that will enable the implementing agency to maintain its existing bridge stock and rehabilitate/rebuild them in the most efficient way possible. The MPA will provide the framework to prioritize investments in bridge interventions and establish a methodology for planning and implementing periodic bridge maintenance that will continue to be used after the MPA closes. The program will also address sustainability through the establishment of Road and Bridge Assets Management Systems (RAMS/BMS). Bridges to be funded under this program will serve as pilots and will allow the implementing agency to learn by doing. Phasing under the MPA would provide for a structured approach, cascading through planning, prioritization, design, construction, and bridge asset management systems. The program will feature a strong apprenticeship.

The proposed Program Development Objective (PrDO) is to improve operational performance and resilience to climate change and natural hazards of Albania's critical bridge infrastructure. The project development objective (PDO) of Phase 1 is the same: to improve operational performance and resilience to climate change and natural hazards of Albania's critical bridge infrastructure

The MPA will provide a deeper opportunity to focus on results. The key impacts will be: improved mobility, improved competitiveness of Albania road transportation and more resilient supply chains, in

addition to enhanced institutional capacity in the transport sector. These will be measured through the proposed PrDO outcome indicators, which will include:

#### • Resilient Bridges

- Reduction of disruption to road-users as a result of weather events and natural disasters
- Number of bridges reconstructed or rehabilitated over the program period (25-30)

#### • Bridge Operations

- Multi-year bridge maintenance and renewal program

The MPA's phasing has been determined in consultation with the Borrower. The overall period of the program will be 8 years and each phase will have a maximum length of 4 and 5 years respectively. Based on the nature of the development challenge and reduced capacity of ARA to undertake the activities to be financed under this programmed, it has been considered that this period is optimal for setting up the platform during the first phase for all main activities and start the bridge infrastructure pilots. This will enable the program to combine in both phases physical interventions and capacity building for all key program areas which includes Road/Bridge Asset Management Systems, resilience to climate change and disaster risk management, road safety and gender inclusion in the construction sector.

Phase 1 of the program amounts to US\$55 million. This phase will focus in building institutional capacity within MoIE and ARA, along with the reconstruction or rehabilitation of up to 14 bridges, which will serve as a pilot for the next phase. The first two bridges have been designed and have been audited for resilience, in readiness for the first year of the program and will be audited also for road safety. This Phase will also include TA designed to launch activities under each component; including the learning needed to mainstream resilience to climate change and road safety into bridge designs; initiate the RAMS/BMS; develop the internship for women engineers and pilot the first interns. The main intermediary results under this phase include the (i) Reconstruction or rehabilitation of up to 10 bridges, (ii) Design of the BMS, (iii) Design of the Service Level Agreement (SLA), (iv) Data collected for Pavement and Bridge Management Systems (v) Implementation of a female engineer internship pilot program.

Phase 2 of the program amounts to US\$45 million. This phase will incorporate lessons learned from the first phase bridge investments, providing a more mature approach for the selection, design and packaging of the next phase bridge investments. The RAMS/BMS and the SLA, both designed under Phase 1, will be developed and start to become operational in phase 2. The main intermediary results under phase 2 will include: (i) Rehabilitation or reconstruction of up to 16 bridges, (ii) BMS in use and trained staff maintaining and inputting data, (iii) a defined process for funding and maintenance of bridges (through the SLA and BMS), (iv) Development of prioritized plan for future bridge renewals, and (v) Continuation of the female engineer's internship program.

#### 1.2 PROGRAM COMPONENTS

The project consists of the four following components:

Component 1: Bridge Infrastructure (estimated total cost: US\$ 44 million). This component will finance: (i) the rehabilitation or reconstruction of priority bridges and culverts on the NRN, including design studies and supervision of works, and equipment for data collection and monitoring; and (ii) road safety and resilience audits. Rehabilitation includes replacement in-situ of the existing bridges' deteriorated parts, such as (but not limited to) the substructure or superstructure, adjacent protection structures (retaining walls, breakwater, gabions, etc.), other protection measures (rock fall nets, debris flow retention actuations, slope stabilization solutions, etc), and access and exit roads to and from the bridge. Rehabilitation includes the upgrade or retrofit in-situ of the existing bridges to accommodate new operational requirements such as increased road capacity and traffic levels, enhancing road safety, and improving resilience to changes in climate conditions (by increasing headroom and flow capacity) and to natural disasters (earthquakes). Reconstruction is considered in the cases of fully depreciated existent bridges. Construction of new bridges and access and exit lines is envisaged when bridge rehabilitation or in-situ reconstruction is not technically possible, or the dimensions of the bridge would not suffice for the climate adaptation. In all cases, the provision of safe passage for pedestrians and non-motorized vehicles will be considered and can be financed by the subcomponent

Component 2: Institutional capacity building (estimated total cost: US\$ 7 million). To ensure sustainability of the investments under Component 1, this component will finance: (i) technical assistance activities and training aimed at strengthening the capacity of ARA at managing the bridge and culvert assets, including, aligning the Albanian bridge design codes, construction and maintenance, with those of the EU (Eurocodes) and international practices with specific focus on resilience to climate change and natural disasters, and road safety; (ii) equipment and software to support the upgrade of the bridge management system (BMS) module and of the umbrella Road Asset Management System (RAMS); (iii) the training of ARA's staff to properly use the RAMS, and BMS as part of it, for future monitoring and the maintenance planning of the assets; (iv) capacity building for ARA to develop an internship program and training for women students or graduates to reduce the gender gap in the construction sector; and (v) technical assistance for supporting ARA to develop with the MoIE a Service Level Agreement with Key Performance indicators (KPIs) to improve budget planning for maintenance.

Component 3: Project management (estimated total cost: US\$ 4 million). This component will finance incremental operating costs for project implementation in ARA and its Project Management Team (PMT). Incremental operating costs include overall project administration and management, financial management, including financial audits, procurement, contract administration, and management of social and environmental safeguards. In addition, this component will finance the collection and analysis of project data for the project monitoring and evaluation including to report on the progress of the project indicators in the results framework. This component will also finance equipment to sustain and facilitate PMT to complete its functions, including but not limited to transportation means, information technology (IT), and office equipment.

Component 4: Contingency Emergency Response Component (CERC) (estimated total cost: US\$0). This zero-dollar component is designed to provide a rapid response in the event of an eligible crisis or emergency, by enabling the GoA to request the World Bank to reallocate project funds to support emergency response and reconstruction where needed. A Contingent Emergency Response Component (CERC) annex will be included in the Project Operations Manual (POM), specifying the implementation arrangements for the component, including its activation process, roles and responsibilities of implementing agencies, positive list of activities that may be financed, environmental and social aspects, and fiduciary arrangements. When the Government has determined that an eligible crisis or emergency has occurred, it can request and seek agreement of the Bank to include relevant activities under the Project. In such situations, all environmental and social instruments as may be required for the added activities need to be prepared, disclosed and approved by the Bank.

Table 1: Sequencing of activities across the MPA.

		Phase 1 – IPF	Phase 2 – IPF
Component 1: Bridge Infrastructure	Rehabilitation or reconstruction of priority bridges, culverts and associated structures	<ul> <li>Construction works for the rehabilitation or reconstruction of priority bridges and culverts: a) Viroi Bridge, b) Beshiri Bridge, c) Up to 8 Additional Bridges</li> <li>Construction Supervision Services</li> <li>Designs of Additional Bridges</li> </ul>	<ul> <li>Construction works for the rehabilitation or reconstruction of priority bridges and culverts: a) Up to Additional Bridges</li> <li>Construction Supervision Services</li> <li>Procurement and Installation of Bridge Sensors for monitoring</li> </ul>
	Climate Resilience and Road Safety.	• Climate Resilience audits for bridge designs	• Climate Resilience audits for bridge designs
		• Road Safety Audits at 3 stages: for bridge designs, during construction and, in operation	• Road Safety Audits at 3 stages: for bridge design, during construction and, in operation
		DRM Study for new bridges (guidelines)	
Component 2: Institutional	Road and Bridge Asset	• RAMS Data Collection. Pavement, drainage and Bridge condition surveys, for an extended number of Km from Albania's NRN.	RAMS Data Collection. Continue and expand Pavement, drainage and Bridge condition surveys, to the whole NRN.
Capacity Building	Management	• Training ARA on how to input and analyze data. How to sustain the system.	• Establishing a Multiyear Budget planning.
		• Designing the SLA, and definition of the KPIs	• Establishing dedicated funding for road and bridge

			maintenance: through the SLA	
	Disaster Risk Management	Disaster Loss Database and Risk Assessments, to support ARA be compliant with civil protection law 45/2019	•DRR Strategies and Emergency Protocols, to support ARA be compliant with civil protection law 45/2019	
	Road Safety Management	Road and Bridge corrective measures: Data Analysis	• Road and Bridge corrective measures: design and implementation of an action plan	
	Gender	• Support to identify the institutional barriers for women in ARA an MoIE, and how to address them	• Review lessons learnt form the first-phase internship program to improve capacity and adapt the program accordingly.	
		<ul> <li>Design and build an internship program</li> <li>Internship program for female students or graduates</li> </ul>	Internship program for female students or graduates	
		Operating Costs	Operating Costs	
		Monitoring and Evaluation	Monitoring and Evaluation	
Component 3:	Project Management	Project Management Team Equipment	• Project Management Team Equipment	
Project Management		■ Training	Training	
		Review ARA/PMT performance and adapt the program with specific training if required.	• Review ARA/PMT performance and adapt the program with specific training if required.	

#### 1.3 PROJECT BENEFICIARIES

The main project beneficiaries are road users, including users by individual vehicles, cyclists, pedestrians, non-motorized transport, and the road freight operators at the national level. Since the bridge interventions under the project will be in several points of the NRN throughout the country, the improvement in the conditions, safety, and the climate and disaster resilience of bridges in the NRN in Albania will enhance the reliability of road transport at all times in the country Climate resilient bridges will increase mobility and traffic demand particularly in the areas of the country that are most prone to climate change and natural disasters. The beneficiaries of safer bridges will include a large part of the Albanian population as not only vehicles circulating in the NRN, but also pedestrians and people living in the vicinity of the bridges to be rehabilitated and upgraded. However, direct project beneficiaries have been estimated to be around 300,000 people.

The enhanced climate resilience, reliability and safety of the bridges in the NRN will benefit the economy and the nation as a whole. Improved mobility in the NRN due to the rehabilitated and upgraded bridges will encourage more trade and investment in Albania. Also, the current disruption of traffic and

isolation of entire regions every year due to extreme weather or earthquakes cause substantial losses to the Albanian economy and encourage rural populations to migrate to cities and abandon the agriculture activities, resulting in severe labor shortage. This is in addition of the total cost incurred by the government and the economy to restore the damaged infrastructure and other damages caused by its collapse.

ARA will benefit from the enhancement of its capacity in managing bridge infrastructure with the upgraded BMS. Enhanced capacity includes capacity for planning, designing, implementing, supervising and maintaining safer and more climate- and disaster-resilient road bridge infrastructure. Through the remote sensing and modernized equipment, ARA will also be able to continuously monitor the bridge and culvert assets' conditions and deterioration patterns, preempt climate induced disasters and intervene in a timely manner to avoid or limit impacts.

Within the activities under Component 2, women engineers and technicians will benefit from increased opportunities for jobs and training in the bridge design, construction and management sub-sector.

#### 1.4 PROPOSED PROGRAM AREA

The proposed program is expected to have a national coverage, based on the locations of the proposed potential bridges as presented under the table 1 below:

Table 1. Preliminary list of proposed Bridges, respective Locations and expected type of intervention.

Bridge Name	Road section	Type of intervention	
Orikum	Pusi Mesinit - Kryqëzim Palasë	Reconstruction	
Selenice	Vlore	Reconstruction & Upgrade	
Dragot	Tepelene	Reconstruction & Upgrade	
Ura 1	Tirane - Ndroq - Plepa	Reconstruction & Upgrade	
Ura e Drithasit U-101-01-02	Libonik- Plasë	Rehabilitation	
Ura 2	Tirane - Ndroq - Plepa	Reconstruction & Upgrade	
Ura e Lekrit km 39+435	Përmet - Carshovë	Reconstruction & Upgrade	
Ura e Lekrit km 46+605	Përmet - Carshovë	Reconstruction & Upgrade	
Ura e Lekrit km 47+538	Përmet - Carshovë	Reconstruction & Upgrade	
Ura e Lekrit km 51+050	Përmet - Carshovë	Reconstruction & Upgrade	
Ura e Lekrit km 36+426	Përmet - Carshovë	Reconstruction & Upgrade	
Ura e Lekrit km 51+707	Përmet - Carshovë	Reconstruction & Upgrade	
Ura Petran U-75-07-11	Përmet –Çarshovë	Rehabilitation	
Ura e Lekrit km 25+815	Përmet - Carshovë	Reconstruction & Upgrade	
Dodës U-31-02-01	Kukës – Peshkopi	Rehabilitation	

Burrel – Klos	Skuraj – Burrel	Rehabilitation
Ura e Babanit U-03-08-01	Bilisht - Baban	Reconstruction
Ura e Zajes U-31-01-01	Kukës – Peshkopi	Rehabilitation
Ura e Topojanit U-06-06-01	Skuraj – Burrel	Rehabilitation
Ura e Kirit , U-05-01-01	Shkoder - Mjede	Rehabilitation
Kryqëzim Ulëz (Historic bridge?) U- 06-02-02	Skuraj – Burrel	Rehabilitation
Ura e Lekrit km 28+375	Përmet - Carshovë	Reconstruction & Upgrade
Klosit U-06-03-05	Skuraj – Burrel	Rehabilitation
Valbonës U-22-04-01	Bajram Curri – Sopot	Rehabilitation
Ura km 13+723	Ersekë - Leskovik	Reconstruction & Upgrade
Ura km 5+000	Ersekë - Leskovik	Reconstruction & Upgrade
Qafë Mali – Fushë Arrez	Skuraj – Burrel	Rehabilitation
Burrel – Klos	Skuraj – Burrel	Rehabilitation
Ura e Karicës U-06-02-04	Skuraj – Burrel	Rehabilitation
Kryqëzim Ulëz – Burrel	Skuraj – Burrel	Rehabilitation
Klosit (dalje) U-06-04-01	Skuraj – Burrel	Reconstruction
Ura, 11+8 m	Skuraj – Burrel	Rehabilitation
Qafë Mali – Fushë Arrez	Skuraj – Burrel	Rehabilitation
Lajthizë	Qafë Shllak – Qafë Mali	Rehabilitation
Qafë Mali – Fushë Arrez	Skuraj – Burrel	Rehabilitation
Ura, 3x6.5	Skuraj – Burrel	Reconstruction
Qafë Mali – Fushë Arrez	Skuraj – Burrel	Rehabilitation
Ura, 1x14m	Burrel – Klos	Rehabilitation
Ura e Gojan U-30-03-03	Hadroj – Gjegjan	Rehabilitation
Ura, 3+010	Fier - Kufi Tepelenë	Rehabilitation
Gjirokaster, 64+400	Kufi Mallakastër - Kakavijë	Rehabilitation
Ura Bahcallek, Km 37+000 U-01- 06-01	Lezhe – Shkoder	Rehabilitation
Lezhes, Km 1 + 800	Lezhe – Shkoder	Rehabilitation
Kakavie, 90+450	Kufi Mallakastër - Kakavijë	Rehabilitation
Ura e Zogut (historic bridge) U-06- 01-01	Fushë Milot - Milot	Rehabilitation
Ura e Shkumbinit U-04-03-02	Rrogozhine - Lushnje	Rehabilitation
Ura, km 40+960.0	Durres - Fier, SH4-N	Rehabilitation
Ura, km 41+520.0	Durres - Fier, SH4-N	Rehabilitation
Ura e Lezhes, (mbikalimi i trenit km 2+700)	Lezhe – Shkoder	Rehabilitation
Ura e Peqinit	Rrogozhine - Elbasan	Rehabilitation
Ura e Drinit te Bardhe	Kukes - Krum	Rehabilitation

Ura Plezhe, Km26+800 U-01-06-02	Lezhe – Shkoder	Rehabilitation
Ura e Murrashit	Elbasan - Librazhd	Rehabilitation
Ura Gjadrit, Km 2+517 U-05-01-07	Mjede-Kukes	Rehabilitation
Ura Fushe-Arrez 61+457	Mjede-Kukes	Rehabilitation
Ura e "Drinit te Zi" U-05-04-07	Kukes - Morine	Rehabilitation
Ura ne kryq. Velipoje, Km35+600	Lezhe – Shkoder	Rehabilitation
Ura pas Usekut 25+900	Lezhe – Shkoder	Rehabilitation
Ura e Balldrenit U-07-01-06	Lezhe – Shkoder	Rehabilitation
Ura (Kryqezim Hadroj)	Mjede-Kukes	Rehabilitation
Ura e Peshkatarit U-03-01-03	Tirane - Elbasan	Rehabilitation
Sagice, Km 4 + 500	Muriqan - Shkoder	Rehabilitation
Ura Spathari Nr.1 U-05-01-03	Shkoder - Mjede	Rehabilitation
Ura e Zeze U-01-02-01	Fush Kruje - Thuman	Rehabilitation
Ura km 94+986	Mjede-Kukes	Rehabilitation
Ura e Spatharit Nr.2 U-05-01-04	Shkoder - Mjede	Rehabilitation
Ura Bicaj 57+673 U-05-03-06	Mjede-Kukes	Rehabilitation
Ura km 80+718	Mjede-Kukes	Rehabilitation
Ura e Oblikes Km 6+500 U-41-01- 01	Muriqan - Shkoder	Rehabilitation
Ura km 82+098	Mjede-Kukes	Rehabilitation
Ura km 94+080	Mjede-Kukes	Rehabilitation
Ura Kthesa e Mjedes U-05-01-05	Shkoder - Mjede	Rehabilitation
Ura e Suçit U-06-03-03	Klos - Peshkopi	Rehabilitation
Ura, km 113+033	Mjede-Kukes	Rehabilitation
Ura Gomsiqes, Km 23+917	Mjede-Kukes	Rehabilitation
Ura, km 115+537 (near Kalimash)	Mjede-Kukes	Rehabilitation
Ura, km 66+243	Mjede-Kukes	Rehabilitation
Ura, km 63+600	Mjede-Kukes	Rehabilitation
Ura, km 67+110	Mjede-Kukes	Rehabilitation
Ura, km 67+368	Mjede-Kukes	Rehabilitation

## 2. Purpose and Principles of the Resettlement Policy Framework

The purpose of this RPF is to provide policy and procedures to mitigate loss of private lands and non-land assets, as well as the resultant loss of income, due to the implementation of the Project in line with the World Bank ESF standards, concretely ESS 5 on Land Acquisition, Restrictions on Land Use and Involuntary Resettlement, as well as the applicable Laws and Regulations of GoA. The RPF is prepared because the footprint of investments to be financed under the Project, and thus the exact scale and scope of impact, can be known only during project implementation. A site-specific Resettlement Action Plan (RAP)/ Abbreviated Resettlement Action Plan (ARAP) will be prepared in line with the provisions of this RPF and submitted to the Bank for clearance, as and if relevant.

Overall, subprojects should be designed and implemented in such a way to avoid and minimize loss of private assets. Unavoidable impacts should be addressed with mitigation measures that will sufficient to restore pre-subproject level livelihoods. Affected people should be adequately consulted with and meaningfully participate in the development and implementation of mitigation measures. The following is a summary of the key principles applicable under the BRB:

- i. Consultation and participation of affected communities: Local population including but not limited to people who may be directly and adversely affected by the project will be meaningfully consulted with and participate in the development and implementation subprojects financed under the Project. In particular, their views and perspectives will be incorporated in the RAPs to be developed for respective subprojects.
- ii. **Minimization of impact:** The Project will make every effort to avoid and minimize loss of land and non-land private assets by ensuring a meaningful consultation with and participation of local population throughout subprojects development and implementation processes.
- iii. Compensation at replacement value: where loss of land and non-land assets cannot be fully avoided, efforts will be made to fully compensate for such losses and restore pre-subproject level livelihoods by mitigation measures including but not limited to cash compensation at replacement value to be provided before such losses or impacts occur.
- iv. **Preparation of a Resettlement Action Plan (RAP/ARAP):** where losses of land or non-land private assets cannot be avoided and mitigation measures need to be provided, a RAP/ARAP will be prepared in line with the procedures provided in this RPF, and approved by the Bank, before implementation of such subprojects starts.
- v. **Negotiated compensation options:** Wherever possible, a consensus must be reached with affected people on the mitigation measures to be provided and compensation to be paid. All land conflicts shall be resolved in a transparent manner and in a manner that is not coercive. Attempts shall be made to resolve conflicts at each city. Where this is not possible, courts of law shall be consulted.
- vi. Considerations on vulnerable social groups: These are groups that include people from the population with minimal assets, illiterate, and/or aged who may need special help in reestablishing livelihoods. Gender differences should be monitored as female-headed households may lose out to more powerful households.

**Resolution of gaps between Albanian laws and the Bank's ESS 5**: In case of any gap or misalignment between the Albanian legal framework and World Bank's Standards on Involuntary Resettlement, provisions of this RPF, as part of the international agreement signed between the Republic of Albania and the World Bank, will apply based on the expropriation Law No. 8561 date 22.12.1999, amended by Law 11/2020 date 12.02.2020.

## 3. Legal Framework

#### 3.1 <u>ALBANIAN LEGAL FRAMEWORK ON LAND ACQUISITION AND EXPROPRIATION</u>

On Article 41/4 of the Albanian Constitution<sup>1</sup> it is provided: "<u>The expropriations or limitations of a property right that are equivalent to expropriation are permitted only against fair compensation"</u>

Furthermore, on the European Convention on Human Rights, it's provided in the Art. 1 "Right to

<sup>&</sup>lt;sup>1</sup> Albanian Constitution, Article 41/4, http://www.pp.gov.al/web/kushtetuta\_perditesuar\_822.pdf

property" of the Protocol 1<sup>2</sup>: "<u>Every natural or legal person is entitled to the peaceful enjoyment of his possessions. No one shall be deprived of his possessions expect in the public interest and subject to the conditions provided by the law and by the general principles of international law..."</u>

In this spirit it's in power Law no. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest" amended. The mentioned law provides the entire procedure how an expropriation procedure begins, for which reason, from which subject and the right of the owners to contest the evaluation of the property made unilaterally from the state institutions.

Anyway, an international agreement ratified by law has priority on application in front of a common law. (Art. 122 point 20f the Albanian Constitution<sup>4</sup>) Furthermore, if a law creates a collision with an international agreement ratified by law, it will be applied the international agreement. This principle provides a guarantee that the international loan agreement signed between the Albanian Government and World Bank, has priority on application in front of the common law, especially in front of the mentioned law "On expropriation...".

At this moment the law that is in force for the regulation of expropriation in Albania is the Law no.8561 date 22.12.1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", which has been recently amended by the Law 11/2020 date 12.02.2020 "For some changes and additions to the law no.8561...".

This amendment is published on the Albanian Official Journal on 10th of March 2020, and has entered into force on date 25 of March 2020 (15 days after the law has been published).

The basic changes that have been approved on the law "On expropriation" through the amendment -the law no. 11/2020 date 12.02.2020, are described as follows:

**First,** for the very first time it recognizes the right to define and calculate the compensation of the properties under private ownership, expropriated for public interest, based on the stipulations of the international agreement rectified by law for the realization of projects. Specifically, provisions in this RPF will govern compensation of private properties affected under the Project, as part of the international agreement between the Republic of Albania and the World Bank on the Project.

**Second**, a new agency is being established that is called State Agency for Expropriations and referring to the article 11, point 5 of the Law 8561, dated 22.12.1999, amended by law no.11/2020, dated 12.02.2020, it is an institution under the dependency of the minister responsible for the urban development, and has the main responsibilities as follows:

- a) Plan and administer the requests for expropriation from the respective institutions;
- b) calculate the value of the compensation for each property affected by the expropriation;
- c) supervises the progress of the expropriation procedures;
- d) **create a data base** for all the expropriation procedures and the payment of each expropriation cost:
- e) is entitled to enter in negotiations with the subjects that will be expropriated, regarding the value of the expropriation compensation and the time limit for the liquidation of this value, precise rules for the manner of handling the negotiations with the expropriated subjects are defined by the Council of Ministers, based on the proposal of the minister responsible for the urban development.

<sup>&</sup>lt;sup>2</sup> European Convention on Human Rights, Article 1 "Right to property", http://www.echr.coe.int/Documents/Convention ENG.pdf

<sup>&</sup>lt;sup>3</sup> Law No. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", http://www.energjia.gov.al/files/userfiles/Koncesione 2/2015/Ligji- 8561.pdf

<sup>&</sup>lt;sup>4</sup> Albanian Constitution, Article 116, <a href="http://www.pp.gov.al/web/kushtetuta">http://www.pp.gov.al/web/kushtetuta</a> perditesuar 822.pdf

In the context of this project, preparation of an expropriation plan including calculation of compensation, as well as supervision of expropriation process and negotiations with people affected by expropriation, will be carried out by ARA/PMT or competent consultants hired by ARA, in line with this RPF (See Section 3.3 below).

The Council of Ministers by Decision no.395, dated 13.05.2020 has defined the manner of organization and functioning of the State Agency for Expropriation.

Another change is that, the request for expropriation shall be submitted to the State Agency for Expropriations, and not to the competent ministry as was foreseen before the approval of the amendment - Law no.11/2020, dated 22.12.1999. Meanwhile the proposal in the Council of Ministers for the approval of the request for expropriation is done by the minister responsible for the urban development, which regarding the actual structure of the Government, refers to the minister of the infrastructure and energy.

A short resume of the principles provide by law no. 8561, dated 22.12.1999 "On expropriation...", amended by Law no. 11, dated 12.02.2020 is provided below:

- The project aims public interest (Art. 8/c of Law "On Expropriation...)"5;
- The beneficiary subject in the expropriation process will be <u>the relevant Municipality of each</u> <u>city</u> (Art. 9 of the Law "On Expropriation...)"
- <u>The Municipality</u> needs to submit the request with a list of necessary documents to the State Agency for Expropriations;
- The State Agency for Expropriations has to follow the legal procedure, on publishing the request for expropriation, collecting the complaints of the affected owners, and preparing the draft of the sub legal act for the Council of Ministers;
- The procedure will be considered complete, when the owners through a statement approve the transaction of the property in favor of the GoA;
- The proposal in the Council of Ministers for the approval of the request for expropriation is done by the minister responsible for the urban development.
- The decision for the expropriation (for the owners that do not agree with the expropriation) will be approved by the Council of Ministers and will enter into force immediately, also it will be published in the Official Journal;
- The owners affected have the right of complaint to the Court for the compensation and if they don't follow this procedure, the decision of the Council of Ministers will be an executive title.

Two other legal considerations are to be emphasized:

- The devaluation of property<sup>7</sup>

During the land acquisition for public interest it might happen that some properties will not be necessary to be taken from the owner, but in the same time the owner will not be able to enjoy the property like earlier and thus he has the right to be compensated for the devaluation of his property. Such as the case of two plots which are affected to the extent of more than 80%, but not entirely. This instrument is not applied so often in practice, but it is provided by law 8561,, and as per article 18 is stated "Compensation is given for the value of the depreciation of the property in cases when the expropriation for public interest is accompanied by the depreciation of the part of the property that has not been expropriated or of the property located near the one that is expropriated. The cases, ways and calculations of the amount of compensation are

<sup>&</sup>lt;sup>5</sup> Law no. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", Article 8ç , <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf</a>
<sup>6</sup> Law no. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", Article 9 , <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf</a>
<sup>7</sup> Law no. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", Article 18 , <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf</a>
<sup>8</sup> Public Interest", Article 18 , <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf</a>
<sup>8</sup> Public Interest", Article 18 , <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-8561.pdf</a>

#### The provisional taken on possession of the property<sup>8</sup>

During the land acquisition it might happen that certain properties are needed to be taken in possession for temporary use, such as the case for expansion of the village road to allow large vehicles to pass during the works for the implementation of the project. In such cases, the part of private land needed will be temporarily acquired and returned to the original owners after the project, but on payment of rent. The request on a temporary possession of a property needs to be addressed to the State Agency for Expropriations, describing the property, the reason, the term and the compensation for the owner. The owner has the right to raise a complaint to the court against such decision.

The Council of Ministers Decision No. 138 dated 23. 3. 2000<sup>9</sup> provides the legal criteria for the evaluation of properties affected by expropriation.

- <u>Land</u>: The estimation of expropriated of urban lands, lands within the yellow line town and administrative unit properties shall be determined according to the prices approved by Council of Ministers Decision deriving from Law No. 133 date 2015 "On the treatment of property and finalization of the process of compensation of property".
- <u>Residential properties</u>: Value of expropriation compensation for residential properties shall be based on the average sales price according to the records of the State Agency of Cadaster.
- <u>Industrial and Agricultural properties</u>: The value of expropriation compensation for industrial
  and agricultural properties shall be based on the average sales price according to the records of
  the Ministry of Infrastructure and Energy / State Agency for Expropriations. Depreciation of
  property must be subtracted from the price.
- Agricultural land, forested areas, etc: The estimate value of compensation for agricultural lands, forested areas, pastures and grasslands shall be determined based on the prices approved by Council of Ministers Decision complementary to the Law No. 133/2015 On the treatment of property and finalization of the process of compensation of property". In cases where there are no prices approved for certain regions, the evaluation for agricultural lands, forested areas, pastures and grasslands is determined based on the average sales price available at State Agency of Cadastre
- <u>Fruit trees</u>: For fruit trees the estimated value is calculated considering costs of investment and expenses. This value is calculated per unit (number of fruit trees) or unit per land surface (m² of vineyard, nursery etc.). The investment present in the land, the total expenses and different amortization factors are foreseen by special Ministry of Agriculture directives.<sup>10</sup>
- <u>Crops</u>: For crops the estimated value is calculated based on the expected yield and market unit price.
- <u>Illegal constructions</u>: For investments made by property owners who are not registered at the former IPRO State Agency of Cadastre (without a title), the entity which initiates the expropriation has the right to complete the procedure if: the owners of the property have either (i) started an administrative process at the former Agency for Legalization and Integration of

<sup>&</sup>lt;sup>8</sup> Law no. 8561, dated 22. 12. 1999 "On Expropriations and Temporary Takings of the Private Property for Public Interest", Article 27-37, <a href="http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf">http://www.energjia.gov.al/files/userfiles/Koncesione\_2/2015/Ligji-\_8561.pdf</a>
<sup>9</sup> The Council of Ministers Decision No. 138 dated 23. 3. 2000,

http://www.transporti.gov.al/files/userfiles/Shpronesimet/VKM\_138\_date\_23\_03\_2000.doc

<sup>&</sup>lt;sup>10</sup> The Council of Ministers Decision No. 138 dated 23. 3. 2000,

http://www.transporti.gov.al/files/userfiles/Shpronesimet/VKM 138 date 23 03 2000.doc

<sup>&</sup>lt;sup>11</sup> The Council of Ministers Decision No. 138 dated 23. 3. 2000,

Informal Properties (ALUIZNI) according to Law No. 9482, dated 3.4.2006 "On legalization, urbanization and integration of informal properties (updated"<sup>12</sup>; in case the illegal building (or additional works on the existing building) have been previously declared and have been qualified later for legalization permit from former ALUIZNI, based on the criteria set in the Council of Ministers Decision No.438, dated 28.6.2006 "On the criteria, procedures and required documentation that determine legalization of informal properties"<sup>13</sup>; or (ii) are in the process of taking a legalization permit, etc.

# 3.2 WORLD BANK'S STANDARDS ON LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT (ESS 5)

The World Bank's ESS5 on land acquisition, restriction on land use and involuntary resettlement recognizes that project-related land acquisition and restrictions on land use can have adverse impacts on communities and persons. Project-related land acquisition or restrictions on land use may cause physical displacement (relocation, loss of residential land or loss of shelter), economic displacement (loss of land, assets or access to assets, leading to loss of income sources or other means of livelihood), or both. The term "involuntary resettlement" refers to these impacts. Resettlement is considered involuntary when affected persons or communities do not have the right to refuse land acquisition or restrictions on land use that result in displacement

The World Bank standards also require the application of the local laws for the valuation and compensation of losses as far as they fit the principles of the WB (Achieving the replacement cost for lost assets). For all losses of assets attributable directly to the project, the ESS5 requires that full compensation at replacement value needs to be provided.

#### 3.3 GAPS BETWEEN ALBANIAN LAWS AND WORLD BANK STANDARDS

As extensively described in the following table, the gap analysis between Albanian framework on land easement and acquisition and WB standards, are mainly related to the following aspects:

- compensation value during expropriation is not defined according to a specific study on compensation values that takes into account the replacement cost at market value;
- consultation and disclosure process is not defined and there are no specific requirements in the Albanian legislation;
- planning process no requirement for any participatory planning process as per Albanian legislation;
- informal or unregistered ownership and usufruct rights legislation does not recognize the rights of informal possessors, owners/users therefore not eligible for resettlement and livelihood restoration support; and
- grievance management and resolution is applicable only during the two-week public notice of the expropriated file.

Based on the recently updated article 8, point 2 of the Law No. 11/2020, dated 12.02.2020, which has amended the Law No. 8561 date 22.12.1999 "On expropriation ...", provisions of this RPF, which

 $http://www.planifikimi.gov.al/sites/default/files/Ligji\_nr.9482\_per\_legalizimin,\_urbanizimin\_dhe\_integrimin\_e\_ndertimeve\_pa\_leje, \%20i\%20ndryshuar\_1.pdf$ 

<sup>&</sup>lt;sup>12</sup> For more, please refer to the Full Version of the Law:

<sup>&</sup>lt;sup>13</sup> For more, please refer to: <a href="http://www.aluizni.gov.al/vendim-nr-438-per-percaktimin-e-kritereve-te-procedurave-dhe-dokumentacionit-te-zbatueshem-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-e-kritereve-te-procedurave-dhe-dokumentacionit-te-zbatueshem-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-e-kritereve-te-procedurave-dhe-dokumentacionit-te-zbatueshem-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-e-kritereve-te-procedurave-dhe-dokumentacionit-te-zbatueshem-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-e-kritereve-te-procedurave-dhe-dokumentacionit-te-zbatueshem-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/percaktimin-per-te-kualifikuar-objektet-ne-ndertim-qe-legalizohen-ose-jo/per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objektet-ne-ndertim-per-te-kualifikuar-objekte-ne-ndertim-per-te-kualifikuar-objekte-ne-ndertim-per-te-kualifikuar-objekte-ne-nderti

forms part of the international agreement between the Republic of Albania and the World Bank, will apply where gaps exist.

Table 2. Gap Analysis between Albanian Framework on Easement and Acquisition and WB Standards (ESS 5)

				Measures for bridging the
Topic / Issue	WB International Standards	Albanian Law Provisions	Gaps	gaps
Involuntary resettlement – Physical and economic displacement	"Involuntary resettlement" as per the ESS5 refers to resettlement, physical displacement (loss of shelter) and economic displacement (loss of livelihood). The ESS5 covers both: 1. Land acquisition, which includes: (a) resettlement of PAPs (b) purchases of property; (c) purchases of property rights (i.e. easements; rights of way) 2. Imposition of restrictions that result in people experiencing loss of access to physical assets or natural resources.	Albanian legislation, including the Expropriation Law, does not recognize "involuntary resettlement". Issues related to land acquisition in the public interest are regulated by Expropriation Law. The law regulates the right of the state to expropriate properties of natural or juridical persons in the public interest versus compensation. In addition, compensation is to be provided for the devaluation of properties which are not the object of expropriation. The law regulates temporary occupation of land (e.g. for construction works, setting up construction sites, etc.), for up to 2 years, against compensation.	The key gap is that Albanian legislation does not recognize resettlement or loss of livelihoods associated to land acquisition. The law recognizes affected persons who have formal legal rights only. Restrictions that result in people experiencing loss of access to physical assets or natural resources are not addressed explicitly by Albanian legislation.	Conducting, site specific RAP/ARAP which shall include measures and design adequate support and assistance commensurate to the impact, as a way to bridge the gap. PAPs informal owners of buildings shall receive cash compensation. PAP is entitled to cash compensation at replacement cost for construction of similar quality construction with additional moving and transitional allowances
Planning process	Standards requires to prepare a Resettlement Action Plan (or Livelihood Restoration Framework if no physical displacement is anticipated). The RAP includes a census and detailed socioeconomic baseline. Affected persons are to be informed and consulted during the planning process. Special provisions have to be made in respect of consultation with vulnerable groups.	The application for expropriation in the public interest should include a detailed list of properties to be expropriated, based on the ACA register. However, it does not deal with socioeconomic issues. Affected owners are to be notified of the application for expropriation	No requirement for any participatory planning process as per Albanian legislation. Albanian legislation does not set out any requirements for the preparation of resettlement or livelihood restoration plans. In addition, there are no requirements in respect of consultation with persons affected or for special attention to vulnerable groups.	RAPs, Census Survey and Socio- economic impact assessments shall be prepared in addition to national requirements

Public consultations	Meaningful consultations with affected persons and communities, local authorities, and, as appropriate, non-governmental organizations needs to be carried out	The PAPs are contacted in the very process of expropriation, but there is no public discussion.	Consultation and disclosure process is not defined and there are no specific requirements in the Albanian legislation; National legislation does not require public consultation with affected persons and communities.	The Project promoter shall consult publicly on this and every other individual resettlement instrument
	in the absence of national government procedures, the date			
	of completion of the census and assets inventory represents the cut-			
	off date for eligibility. Individuals who move into the project affected			
	area after the cut-off date are not eligible for compensation and other			
	types of assistance. Information regarding the cut-off date should be	It is understood that the date of the		The Project promoter shall consult
Cut-off date	well-documented and disseminated throughout the project area.	Council of Ministers decision on expropriation is the cutoff date.	No gap	publicly on this topic and explain its importance.

		Negotiated settlements are encouraged		
		by the Expropriation Law. Art. 6 of the Expropriation Law provides that when the owner agrees to transfer his/her		
		property to the state, under conditions (compensation) offered by the		
		competent ministry, expropriation is considered completed. The owner has to inform the competent ministry within 15		
		days from being notified (publication) whether accepts the offer (art.16). If an		
	Negotiated settlements are	agreement is not reached, after a decision on expropriation is passed by		
	encouraged to help avoid expropriation and eliminate the	the Council of Ministers, the affected owner has the right to appeal to the		
Negotiated settlements	need to use governmental authority to remove people forcibly.	court regarding the amount of compensation (art.24)	No gap	

		Per Expropriation Law, compensation		
		value to be based on assessment of		
		affected properties by the Expropriation Committee and confirmed by COM		
		Decision. This provision	Compensation value during	
	Compensation for lost assets to be	explicitly states that depreciation of	expropriation is not defined	
	provided at replacement cost,	structures and assets is to be taken into	according to a specific study on	
	usually calculated as the market	account. If agreement on compensation	compensation values that takes	
	value of the assets plus transaction	is reached, transfer of property and	into account the replacement cost	
	costs related to restoring such	payment of compensation to take place	at market value;	
	assets (registration and transfer	within 15 days from notification by	Albanian legislation does not take	
	taxes). Depreciation of structures	affected owner that he/she accepts the	account of transaction cost, and	
	and assets should not be taken into	offer (art.16). If not, compensation is	provides that depreciation is to be	
	account. Compensation (alternative	provided based on a decision on	taken into account, which does	
	housing and/or cash compensation)	expropriation of the Council of Ministers,	not meet the Standards	The Project promoter shall calculate
Compensation Value	has to	within a period of three months, or after	"replacement	the transaction cost in the total
and Timing	be provided prior to relocation.	the court decision (art.23).	value" requirement	budget

ESS5 distinguishes three main categories of affected people: 1those who have formal legal rights to affected assets are eligible to full compensation at replacement cost for land and structures as applicable; 2- those who have no formal rights to affected assets at the time of the census, but who have a claim to land that is recognized or recognizable under national laws, are eligible to similar The Expropriation Law addresses people compensation as those in Category in Category 1. The Cadaster Law 1; 3- those who have no addresses people in Category 2. The law no. 9232, dated 13.05.2004 "On social recognizable legal right or claim to the land they occupy are not programs for the housing of inhabitants necessarily eligible to of urban areas" establishes a legal compensation for land but should framework for the development of social housing programs in Albanian receive: (i) compensation for structures that they own and municipalities, which may apply to unregistered Informal or people in Category 3. The law defines the occupy and for any other ownership and usufruct rights -Eligibility improvements to land at full administrative regulations legislation does not recognize the replacement cost; and (ii) in case of procedures that will ensure the planning, rights of informal possessors, compensation resettlement physical displacement, a choice of management and distribution of social owners/users therefore not and entitlements in case options for adequate housing with housing to vulnerable people, in line with eligible for resettlement and of physical security of tenure and resettlement their income and the level of state livelihood restoration support. Specific measures to be devised in displacement assistance. support. RAPs

	A grievance mechanism should be			1
	set up as early as possible in the			
	process, to receive and address in a			
	timely fashion specific concerns			
	about compensation and relocation			
	that are raised by displaced persons			
	and/or members of host	Expropriation Law provides for the right	Grievance management and	
	communities, including a recourse	of the affected persons to bring actions	resolution is applicable only	
	mechanism designed to resolve	before the courts for seeking higher	during the two-week public notice	
	disputes in an impartial manner.	compensation from that defined in the	of the expropriated file.	
	The grievance mechanism, process,	decision on expropriation enacted by the	While there is no requirement in	
	or procedure should address	Council of Ministers, but affected people	Albanian law to establish an extra-	
	concerns promptly and effectively,	cannot challenge the expropriation	judicial grievance mechanism, this	
	using an understandable and	process per se. Claims do not cause	does not contradict the process	
	transparent process that is	suspension of the	outlined in Albanian law as long as	The Project promoter shall set up a
	culturally appropriate and readily	expropriation process, though they may	affected people can keep on	grievance mechanism for two tiers,
	accessible to all segments of the	result in a higher compensation to be	enjoying their constitutional right	including internal one and external,
Grievance	affected communities, at no cost	paid if so decided by the competent	to address any claim to the	before PAPs resort to Justice, the last
mechanism	and without retribution.	court.	competent court as they see fit.	resort of the grievance mechanism.
	It is necessary to provide assistance			
	either during construction.			
	Particular attention is to be paid to			
	the needs of poor and vulnerable		It is necessary to provide	
	individuals and groups. Either for		assistance either during	
	the expropriated PAPs the client		construction. Particular attention	
Additional assistance	should support technically the PAPs		to vulnerable individuals and	Support during construction. Support
to PAPs	in order to take the compensation.	No particular legal provision	groups	after expropriation
WIAIS	in order to take the compensation.	140 particular regal provision	groups	arter expropriation

		The Expropriation Law obliges the		
	The client should summarize the	Ministry to notify persons affected		
	information contained in the	directly (either by registered mail or		
	Resettlement Action Plan or	other means of notification having		
	Livelihood Restoration Framework	confirmation that notice is received by		
	for public disclosure to ensure that	the addressee; in case the addressee		
	affected people understand the	resides abroad, the notification will be		
	compensation procedures and	made through publication in the		
	know what to expect at the various	administrative unit/municipality where		
	stages of the project (for example,	the land subject to expropriation is		
	when an offer will be made to them,	located) and to publish during an entire	Apart from notifications to	
	how long they will have to respond,	week the application for expropriation in	affected people, there is no	
	grievance procedures, legal	the Official Journal as well as in national	requirement in Albanian law to	
	procedures to be followed if	and local newspapers. Within fifteen	consult and to disclose	
	negotiations fail). Consultations will	days after the last date of the	documentation publicly.	
	continue during the	publication, the persons subject to	However, such consultation and	
Information	implementation, monitoring and	expropriation should inform the ministry	disclosure are not prohibited and	Such consultation and disclosure are
disclosure and public	evaluation of compensation	on their claims related to the properties	can be accommodated as a	not prohibited and can/should be
information	payment and resettlement	affected by the expropriation.	specific measure.	accommodated as a specific measure.

## 4. Expected project impact and eligibility criteria

In the implementation of the Project, several social impacts could affect the community and population in the areas of the projects, depending on the type and scale of subproject to be implemented.

Table 3. Categories of losses and their impacts on project affected persons

<b>Loss Category</b>	Social Impacts
Physical relocation	Highly unlikely to occur, especially on a large scale, and such an impact will be
	avoided and minimized to the extent possible. If it happens the impacts could be in
	one to maximum ten facilities and this could less likely be homes and more likely
	business related, support facilities. In this case, the following impact may occur:
	impoverishment, disturbance of production systems, loss of sources of income <sup>14</sup>
Loss of land and non-	Loss of assets or access to assets, increased time to access resources, impacts on
land assets without	the livelihoods
physical relocation	

In line with the ESS5 of the World Bank, following groups of people are eligible for compensations and/ or other types of mitigation measures, if they are found to occupy or use the land on cut-off date (which is the date of the commencement of the Census):

- a. those who have formal legal rights to land (including customary and traditional rights recognized under the laws of the country);
- b. those who do not have formal legal rights to land at the time the census begins but have a claim to such land or assets--provided that such claims are recognized under the laws of the country or become recognized through a process identified in the resettlement plan;
- c. those who have no recognizable legal right or claim to the land they are occupying.

Affected persons classified under paragraph (a) and (b) shall be provided compensation, resettlement and rehabilitation assistance for the land, building or fixed assets on the land and buildings taken by the project in accordance with the provisions of this RPF. Persons covered under sub-section (c) above are entitled for compensation for the loss of non-land assets they have built on the land that will be acquired by the Project, and resettlement assistance in lieu of compensation for the land they occupy.

Communities including villages permanently losing land, resources and/or access to assets is highly unlikely.

Table 4. General Typologies of Project Affected Groups for the Building Resilient Bridges Program

General Typology	Definition			
<b>Private land Owners</b>	Are those who have legal title to land, structure and other assets			
Informal land users	Are those who have occupied state/municipal/communal lands without			
	formal permission for residential, business and or other purposes			
Encroachers	Encroachers are persons who have extended their building, agricultu			
	lands, business premises or work places into state/ municipal/communal			
	lands.			
Tenants	Tenants are those persons having tenancy agreements, written or			
	unwritten, with a private property owner with clear property titles, to			
	occupy a structure or land for residence, business or other purposes.			

<sup>&</sup>lt;sup>14</sup> Impacts such as loss or weakening of community system and social networks; loss of access to social amenities such as hospitals, schools and water; dispersion of kin groups, loss of cultural identity and traditional authority, loss or reduction of potential for mutual help, and emotional stress, would not occur given the type and scale of the subprojects.

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Business owners	Those owners of commercial entities who will need to close their businesses, temporarily or permanently, due to the implementation of the project, affected by land take.
Vulnerable groups:	Are those groups such as those who are under social assistance schemes, women-headed households, handicapped/disabled and landless families, who will be dealt with on a case-to-case basis.

## 5. Land Acquisition Planning Process

Implementation of the project activities, (According to the components), will include mainly improvement of the Bridges infrastructure and expansion/rehabilitation of the existing structures. These activities may require land acquisition, leading to people's denial or restriction of access to land resources, services and social amenities. In this case, Resettlement Action Plans (RAP) must be prepared in accordance with this Resettlement Policy Framework (RPF), through the following steps:

#### 5.1 SOCIAL SCREENING

When a subproject is identified, it will be screened to identify if it may impact land and/ or non-land private assets against the screening checklist which is attached in Annex 1 of this RPF.

Social screening will be conducted by ARA/PMT social specialist in partnership with beneficiary municipalities. Specifically, the social specialist will send to the relevant beneficiary municipalities the concept of the subproject identified and the social screening checklist and procedures, and request organizing a consultation meeting with local population. Beneficiary municipalities together with ARA will inform local population of prospective consultation meetings early on and distribute the project concept broadly so local population can participate in consultations meaningfully. The social specialists will fill the social screening checklist together with relevant officials of beneficiary municipalities, and participate in consultation meetings and prepare minutes. Based on the result, the social specialists will determine if land or non-land private asset may occur under the subproject identified. When no land or non-land private asset is found to be affected by the subproject, no further action needs to be conducted, except that grievance mechanisms should be set up and local population continue to be consulted throughout the life of the subproject.

If social screening indicates that land and/ or non-land private assets may be affected, ARA/PMT social specialists will inform the ARA relevant staff in charge of the engineering design of the subproject of the potential impact, and seek measures to avoid or minimize such an impact.

If it is found that impact on land and/ or non-land private assets cannot be fully avoided, the social specialist will start the process to prepare a Resettlement Action Plan (RAP).

#### 5.2 CENSUS, CUT-OFF DATE, AND SOCIOECONOMIC SURVEY

Once it is confirmed that land or non-land private assets are to be affected under a sub-project, a census will be taken. Census is a field-based survey to identify genuine owners/ occupants of the land to be affected by the project and thus will be eligible for compensation and/ or rehabilitation support as provided in this RPF. Compensation eligibility will be set for each subproject on the day of the beginning of the PAP Census (Cut-off date). The Cut-off date will be announced to local population well in advance through local media and other appropriate means.

PAPs who settle in the affected areas after the cut-off date will not be eligible for compensation. They, however will be given sufficient advance notice, requested to vacate premises and dismantle

affected structures prior to subproject implementation. Their dismantled structures materials will not be confiscated and they will not pay any fine or suffer any sanction.

In the case of absentee owners (e.g. people with legal rights to the land but who are living elsewhere), they are eligible for compensation and the ARA should make, and document, good faith efforts to find them and inform them about the process. These efforts may include efforts to reach them through their neighbors, publication of an ad in newspapers informing about the process, etc. If they cannot be found, and in accordance with local requirements, the compensation amount must be allocated in an escrow account and be made available to absentee owners when they reappear.

Once the Cut-off date is set, a socioeconomic survey will be conducted for each sub-project. It should address the following, at minimum:

- Baseline socioeconomic information of affected people including: demographic information of affected people, land use and ownership types; sources of income and vulnerability, etc.
- Inventory of assets owned by affected people, scale and scope of impact and asset loss, leading to the development of the Inventory of Loss.
- List of businesses that may be affected, including those with and without formalities to run the business.
- List of vulnerable people.
- Cadastral data to determine the boundary of land ownership.
- List of people without formal ownership or recognizable rights to using the land and/or building structures on the land, and the description of legality of ownership.
- Community assets or cultural resources that may be affected by the project.
- Summary of consultations conducted with affected people.
- All other relevant information.

#### 5.3 RAP PREPARATION

Once data on socioeconomic profile of affected people and the scale and scope of impact and loss have been collected, the Resettlement Action Plan (RAP) will be prepared for the subproject. When less than 100 people are expected to be affected, abbreviated RAP may be prepared.

A Resettlement Action Plan (RAP) should address, at minimum:

- Description of the subproject. General description of the subproject
- Potential impacts Identification of:
  - O Subproject components or activities that give rise to displacement, explaining why the selected land must be acquired for use within the timeframe of the project;
  - O Zone of impact of such components or activities;
  - o Scope and scale of land acquisition and impacts on structures and other fixed assets;
  - o Any project-imposed restrictions on use of, or access to, land or natural resources;
  - Alternatives considered to avoid or minimize displacement and why those were rejected; and
  - Mechanisms established to minimize displacement, to the extent possible, during project implementation
- Objectives. The main objectives of the resettlement program
- Census survey and baseline socioeconomic studies:
  - Characteristics of affected households (production systems, labor, household organization; and livelihoods derived from both formal and informal economic activities; standards of living; etc.);
  - o Information on vulnerable people;
  - o Public or community infrastructure, property or services that may be affected;
  - o Affected people eligible for compensation and rehabilitation support; and
  - o Baseline conditions for monitoring and evaluation purposes

- o Land tenure and transfer systems, including an inventory of common property natural resources from which people derive their livelihoods and sustenance, nontitle-based usufruct systems (including fishing, grazing, or use of forest areas) governed by local recognized land allocation mechanisms, and any issues raised by different tenure systems in the project area;(however, there will be no case where all communities will be resettled)
- o Patterns of social interaction in the affected communities, including social networks and social support systems, and how they will be affected by the project; and
- O Socioeconomic and cultural characteristics of displaced communities, including a description of formal and informal institutions (e.g. community organizations, ritual groups, nongovernmental organizations (NGOs) that may be relevant to the consultation strategy and to designing and implementing the resettlement activities, to the extent that is relevant. (There will be no cases where whole communities will be displaced)

#### • Legal framework.

- O Scope of the power of compulsory acquisition and imposition of land use restriction and the nature of compensation associated with it, in terms of both the valuation methodology and the timing of payment;
- O Applicable legal and administrative procedures, including a description of the remedies available to displaced persons in the judicial process and the normal timeframe for such procedures, and any available grievance redress mechanisms that may be relevant to the project;
- O Laws and regulations relating to the agencies responsible for implementing resettlement activities; and
- O Gaps, if any, between local laws and practices covering compulsory acquisition, imposition of land use restrictions and provision of resettlement measures and ESS5, and the mechanisms to bridge such gaps

#### • Institutional framework:

- O Agencies responsible for resettlement activities and NGOs/CSOs that may have a role in project implementation, including providing support for displaced persons;
- O Capacity of implementation agency(ies) in implementing land acquisition and resettlement in line with this RPF, including possible capacity development measures
- Eligibility. Criteria to determine eligibility for compensation and other resettlement assistance, including relevant cut-off dates.
- Valuation and compensation for losses. The methodology to be used in valuing losses to
  determine their replacement cost; and a description of the proposed types and levels of
  compensation for land, natural resources and other assets under local law and such
  supplementary measures as are necessary to achieve replacement cost for them.
- Resettlement assistance. If a subproject requires the physical relocation of households or businesses, the assistance to be provided them including arrangements to secure adequate housing or business structures and transitional support.
- Community participation and consultation:
  - o Strategy for consultation with, and participation of, affected people in the design and implementation of the resettlement activities;
  - O Summary of views expressed by affected people and how they are taken into account in preparing the resettlement plan;
- Institutionalized arrangements by which affected people can communicate their concerns to project authorities throughout planning and implementation.
- Implementation schedule. Anticipated dates of displacement, compensation payments and other activities to clear lands for purposes of, and linked to, subproject preparation and implementation.

- Grievance redress mechanism. Affordable and accessible processes and procedures
  including responsible parties and budget to allow those who believe have been adversely
  affected by the project to air their concerns.
- Monitoring and evaluation. Arrangements to monitor RAP implementation processes and evaluate outcomes of RAP implementation.
- Costs and budget. Estimated cost of RAP implementation.

Abbreviated Resettlement Action Plan should address the following, at minimum:

- Census survey of displaced persons and valuation of assets: (List of affected people and how they are affected. What are they losing concretely and valuation?)
- Description of compensation and other resettlement assistance to be provided: (self-explanatory: what is being given and how they are helped)
- Consultations with project affected persons (PAP) about acceptable alternatives: (report on consultation)
- Institutional responsibility for implementation and procedures for grievance redress: (who does what? and when?)
- Arrangements for monitoring and evaluation of ARAP implementation
- Time table and budget: (timing for each step and the costs)

ARA will verify at the time of subproject implementation, if any of the residents has ownership claims on the property in case where this is a public land. If someone has such ownership claims, the LGU and MoIE must assist them to obtain property titles and compensate them for the expropriated property.

#### 5.4 RAP APPROVAL

ARA will submit the draft RAP/ARAP to the Bank for clearance. No physical works should start where a draft RAP/ARAP has not been cleared by the Bank, or till the cleared RAP/ARAP has been fully implemented and affected people have received their entitlements fully.

#### **5.5 RAP IMPLEMENTATION**

The State Agency for Expropriations (SAE) by public notice, precisely by the publication in the Official Journal and publication in the official web page of the SAE should inform the public of its intention to land acquisition for the sub projects. A copy of such notice shall be served to each owner, occupier and person or agent having an interest in the land thereof. The names and addresses of the owners, occupiers and agents shall be readily ascertainable.

The notice shall clearly state the below mentioned information:

Government's proposal to acquire the land;

The public purpose for which the land is requested;

Proposal or plan that may be inspected at the SAE or in the Office of the LGUs/ARA Project Management Team, during working hours; and

Guidance to any person affected who may, by written notice, object to expropriation, land acquisition or resettlement.

Compensation payments should be made before any acquisition of assets or physical resettlement takes place unless those payments are staggered to enable affected people to begin preparation of new sites. The overall responsibility for payments on expropriation claims for the Project is under the Council of Ministers. The Council of Ministers is responsible for issuing the expropriation decision and authorizing the funds required. The land acquisition transfer must be fully completed, and payment made, before any Works can be executed on the expropriated property. Each PAP will receive the compensation

payable into a bank account opened by the owner for purposes of the expropriation. Such sums will be approved by a DCM and the funds will be passed to the bank account of each PAP(s), according to the banking documentation provided by them. The PAPs should be individually informed by the bank within upon the transfer of compensation into the account. Any cost associated with account opening and maintenance will be covered by the Ministry and the banking service will be offered free of costs to each PAPs.

The transfer of payment will be made after the publication in the Official Gazette of the Decision of Expropriation. The Decision of the Council of Ministers for expropriation is effective (enter into power) immediately and is published in the Official Gazette. In the event of an appeal in the Court, when no agreement is reached, if the compensation payable is not agreed upon between the government and the land owner, such compensation shall be determined by the Court. In these conditions the person gets the money from the bank, but depending on judicial decision he is entitled to receive an additional benefit.

## **6. Entitlement Matrix**

Types of Impact	Eligible people	The right of compensation		
Expropriation of lands	Owner/Holder of the property title	Compensation in cash or in-kind for affected land equivalent to the market value of the property, enough to replace lost assets and cover transaction costs. If remaining land becomes economically unviable, such lands will also be acquired and compensation at replacement values be paid.		
Land use restrictions use Owner/Holder of the property title		Compensation in cash or in-kind equivalent to the loss of land value as a result of land use restrictions. Where affected people are no longer able to maintain their assets (buildings, trees, etc.) as a result of land use restriction, including for income generation, compensation at replacement value will be provided.		
Loss of buildings	Owner of the building, without regard to legal status of the land where the building is built  Owner of the building, without regard to legal status of the land where the building is built  Compensation in cash or in-kind for structures partially or companience of the land affected without depreciation. Salvage materials will be handled of affected persons.			
Los of illegal building in own land		Land and building will be compensated same as the legal building		
Los of illegal building in public land		Materials will be compensated. Not for the land		
Loss of standing crops	Hittoric will be made so construction will start after farming sea			
Loss of trees	Owner of the tree without regard to legal status of the land where lost trees are planted	Compensation in cash based on the type, age and production value of affected trees.		
Temporary loss of and/ or access to land	of and/ or be compensated by responsible agency (ARA or the contractor, a			
Loss of income	Affected people with or without full formalities	If permanent loss of sources of income (including as a result of land use restriction), payment of cash equivalent to income over six months; if temporary loss of income, payment of cash equivalent for income during the stoppage time, based past year average income/ turnover.		

Physical relocation	Residents, business owners/ employees	Physical relocation of households and businesses will be avoided to the extent possible, but if unavoidable, provision of sufficient allowance to cover transport expenses and living expenses/ salary/ rent for three months (as relevant); and support to search alternative residence/ business sites.			
Vulnerable people	PAP below poverty line, elderly, disabled, female headed HH	Subsistence grants to displace poor /vulnerable families. Employment priority in project-related jobs.			
Public utilities/ buildings/ cultural heritage	Municipalities , communities	Replacement or restoration of damaged or lost public utilities, parks, cultural heritage or other tangible assets of communal or social value to local communities.			

## 7. Valuation methodology

Land: The evaluation method for estimating the compensation should consider all the available sources of information in order for the proposed value for compensation to reflect the market value / replacement value of the land. Main assumptions to be taken into consideration in the methodology frame could be related with the current regulatory framework for land expropriation and its recent amendments; financial analysis on net income stream on the sites and its neighborhoods; eventual transactions (sales and leasing) on the region.

**Buildings**: Value of residential dwellings, commercial structures, and other affected structures (such as barns, fences, and outdoor cooking facilities) will be valued at replacement value based on construction type, cost of materials, type of construction, labor, transport and other construction costs. No deduction for depreciation and transaction costs will be applied. This method will be applied for the areas with no real estate market. For the partial impact (if the loss is less than 15%), compensation is paid for the replacement value of impacted structures. Valuation also shall include the cost of access to water supply if the displaced structure had access or if the replacement location does not provide access. Estimated costs shall be sought from PAPs and other local residents and from contractors and suppliers in the affected areas. These estimates do not include the cost of land. Incomplete dwelling units or units that have collapsed shall be valued based on replacement cost of materials.

**Standing crops and trees:** Compensation for standing crops will be based on farm gate rate. Trees will be valued according to different methodologies depending whether the tree lost is a wood tree or a productive tree.

Wood trees will be valued based on age category (a. seedling; b. medium age tree and c. fully grown trees), their timber value and volume. Fruit/productive trees will be valued based on age (a. seedling; b. adult-not fruit bearing; and c. fruit bearing). Stage (a) and (b) trees will be compensated based on the value of the investment made; stage (c) trees will be compensated at net market value of 1 year income x number of years needed to grow a new fully productive tree. The unit compensation rates will be assessed by Project consultants or by the authorized independent evaluator based on clear and transparent methodologies acceptable to WB.

## 8. Consultation with Affected Populations

To ensure the interests of the affected persons are fully included in the RAP process and income restoration, a thorough consultation with the affected persons, representatives of any affected group, any interested group and the various administrative and government departments will be conducted throughout subproject preparation and implementation processes.

#### 8.1 MECHANISMS FOR CONSULTATIONS

In addition to documenting the expropriation procedures indicated above, once the tentative arrangement of the civil works is identified, each sub-project beneficiary (LGUs) in cooperation with ARA will hold public consultations to discuss land acquisition processes. All those who own or occupy lands to be affected by respective subprojects will be invited to consultation meetings, in which they will be explained about the project and the expected impact, and their entitlements for compensation and other mitigation measures.

The aim of consultations at this stage is to ensure all people who may be potentially affected by respective subprojects become aware of the nature of the subproject, potential impacts, their entitlements, and avenues to air grievances. A leaflet will be prepared that will describe the nature of the subproject, potential benefits and impacts, as well as contact information of persons responsible for the subprojects including public relations officers of relevant LGUs and social staff of ARA/PMT, which will be shared with participants of consultation meetings and notified to local population broadly at relevant public places. The leaflet will also describe Grievance Redress Mechanisms for respective subprojects. Consultations will continue into the detailed designs and implementation of subprojects, in order to ensure that the views of potentially affected people are adequately addressed in line with this RPF.

#### 8.2 GRIEVANCE REDRESS MECHANISMS

Grievance Redress Committee (GRC). A Grievance Redress Committee will be established for each subproject to address complaints and grievances including those that may be related to loss of land and non-land assets as well as negative impacts on income and livelihoods. The Committee will include relevant LGU staff and ARA staff. ARA will also set up an ad hoc Grievance Handling Committee that will be organized when grievances that cannot be addressed at the municipal level are elevated to the higher level.

Procedure: Under the guidance of the ARA/PMT social specialist, the GRC will make every effort to achieve an amicable settlement of all grievances raised for respective subprojects. Complainants may send their grievances through emails, letters or phone calls. Anonymous submission of complaints is allowed. The GRC will respond to the complainants in writing within 10 days of the receipt of the grievance. If this attempt fails, ARA will organize the Grievance Handling Committee to discuss grievances and identify solutions that are consistent with national laws and this RPF. A response will be sent to complainants, in writing, within 10 days of the receipt of the grievance. If complainants are still not satisfied, they are free to lodge a court case to seek a remedy.

Local population of municipalities where a subproject will be implemented will be informed of the Grievance Redress Mechanism during consultation meetings. The leaflet of subprojects to be prepared will also describe the Grievance mechanisms and disseminated widely within the municipality.

Detailed processes and procedures to handle grievances will be provided in the Operations Manual. The functioning of the GRM will be regularly monitored and evaluated by ARA/PMT social specialists and reported to the Bank through regular progress report.

## 9. Cost and Funding Arrangement

The cost of RAP implementation will be covered by the Project. The cost of RAP implementation in particular cost of compensation can only be estimated when respective subprojects are identified, however, all subprojects will require cost of (i) ARA staff in managing social impacts of respective subprojects and (ii) developing a RAP for respective subprojects, if relevant. ARA has already hired a social specialist within the PMT and will maintain the capacity throughout project implementation. Regarding the cost of RAP preparation, the total cost will depend on the number as well as complexities of RAPs to be prepared, but it will be included in the cost of subproject preparation and covered from the Project budget. The budget for compensation will be provided by the Government of Albania based on the subproject specific RAP based on the expropriation Law No. 8561 date 22.12.1999, amended by Law 11/2020date 12.02.2020.

## 10. Institutional and Implementation Arrangements

#### 10.1 Institutional responsibility for project implementation

The former Ministry of Urban Development, currently Ministry of Infrastructure and Energy has ultimate responsibility for the implementation of all project components along with the ARA. A committee composed of PAP-Project Authorities will be constituted to be responsible for overseeing the implementation of the RAP. ARA will prepare the RAP/ARAP based field visits and on data received from the LGU and other institutions. ARA will also cooperate with all local institutions to provide a successful implementation of the RAP. The RAP will be submitted to the WBG for clearance prior to implementation. A property evaluation study, an integral part of the design, will serve as the basis for the preparation of the RAP/ARAP.

The LGUs (Municipalities, Administrative Units) are the final beneficiaries of the project implementation. From the institution it is required continuous assistance and presence during all the progress of the project.

Former Immovable Property Registration Office / State Agency of Cadastre for each District in the Project area, under the authority of the Central Registration Office, which are responsible for identifying and verifying property boundaries and ownership.

Land Administration and Protection Offices (formerly Cadastre Offices) under the Region, which will clarify land allotment certificates for agricultural land that has not been formally registered and transferred to SAC.

The Regions and the Municipalities will be responsible for the coordination of the implementing procedures and execution of the compensation.

# 10.2 INSTITUTIONAL ARRANGEMENTS FOR THE LAND ACQUISITION AND RESETTLEMENT PROCESS IMPLEMENTATION

**Table 5. Institutional Arrangements for Implementation** 

Steps	Institution	Description of responsibilities	Timing	Remarks		
RAP Planr	RAP Planning					
Screening	ARA/PMT / LGU / or Consultant on behalf of ARA	Identification of possible impact on land and/ or non- land private assets	During project planning/inception phase	The screening process will identify and evaluate possible impacts on land and/ or non-land private assets, during the early stages of the project.		
Step I	ARA/PMT / LGU / or Consultant on behalf of ARA	Identification of PAPs, calculation of RAP value conform the WB ESS5	During project design phase	Information on project effects, needs for RAP/ARAP, evaluation and verification of PAPs		
Step II	ARA/PMT / LGU / or Consultant on behalf of ARA	PAP Consultation	Project design, prior to final design preparation	Explanation on assets to be affected, identification of the best way for compensation, explanation of time of compensation, main actors on implementation process, procedures to be undertaken and the rights for Grievance.  The information must have been available to PAPs 20 days prior to the meeting.		
Step III	ARA/PMT/ or Consultant on behalf of ARA	Grievance Committee Creation	Since the early stage of project planning	The Grievance Committee needs to be formalized and specific contacts need to be given to the PAPs.		
Step IV	ARA/PMT /or Consultant on behalf of ARA	Preparation of draft RAP report	During project design	Preparation of draft RAP/ARAP Report compliant with ESS5		
Step V	ARA/LGU/or Consultant on behalf of ARA	Consultation of draft RAP with PAP	During project design	Consultation of draft RAP/ARAP with affected communities and allowing time for receiving grievances		
Step VI	ARA / LGU /or Consultant on behalf of ARA	Preparation of final RAP report	Prior to start of works	Preparation of final RAP/ARAP Report considering comments of WB and MoIE		
Step VII	WBG	Approval of final RAP/ARAP report	Prior to start of works	The WBG must provide No Objection to the RAP prior to initiation of its formalization process		
Step VIII	ARA/LGU/ State Agency for Expropriations (SAE)	Request for expropriation for public interest	Prior to start of works	Fulfill of criteria provided by law, especially the necessary documents that prove the expropriation needs		
Step IX	State Agency of Expropriation	Expropriation Commission at	Prior to start of works	Raising of Expropriation Commission, verification of documentation on proprieties, calculation and verification of compensation value		

		(State Agency of Expropriation) has to examine the request and documents  If the legal criteria are fulfilled the SAE starts the expropriation procedures.  If not, the request will be rejected.		
Step X	Local authority/ARA/ SAE /PAPs	Compile the agreement considering pretends of any parts and legislation	Prior to start of works	Give solution and incite agreements supporting PAPs requests upon legislation
Step XI	/ ARA/SAE	Formalization and execution of RAP/ARAP to enable compensation of PAP's	Prior to start of works	A decision of the Council of Ministers for compensation will be issued, in line with the Resettlement Policy Framework and WB ESS5, based on the approved RAP/ARAP
Step XII	Council of Ministers	Approve the decision of the expropriation for public interest;	Prior to start of works	DCM shall be implemented 1 month after declaiming on official newspaper
Step XIII	ARA / Grievance Committee	Ensure that the Expropriation Commission decisions are based in Albanian Legislation and WB E&S standards and considers PAPs requests	Prior to start of works	Evaluation of compliance between interested part requests
Step XIV	MoIE/	Agreement with PAP's about expropriation.	tbd	Important: the fair evaluation of the properties
	SAE	Publication of the notice for the expropriation - Declamation		The procedure must be followed carefully and respecting the right of the third persons to prevent the complaint to the Court

		Examine the suggestions and the complaints of persons affected by the process  Prepare the draft decision for Council of Ministers.		The expropriation it will be done for the persons who will accept to be compensated with the conditions published.  Preparation of DCM on PAP compensation
		Or		
		Reject the proposal to MoIE with the suggestion to review, if it is not in conformity with the law. Pay the compensation to persons affected by the project		
Step XV	ARA (or Consultant on behalf of ARA)/Grievance Committee		tbd	Verification of compatibility of the agreement between interested parts.
Step XVI	ARA/PMT	Issuing of clearance memo	Prior to start of works	ARA/PMT provides a clearance memo for start of works that ensures that compensation / mitigation measures are implemented before any impacts related to land acquisition take place
RAP Imple	ementation			
Step XVII	ARA (or Consultant on behalf of ARA/PMT)/Grievance Committee	If needed, assistance of PAPs on grievance procedures for administrative bodies, RAP procedures, compensation values etc and support PAPs grievances on the Court	tbd	If PAPs will have grievances
Step XVIII	PAPs	Opening a Bank Account and	tbd	Institutional support of the compensation process

		reporting it at the MoIE		
Step XIX	MoIE / LGU	Pay the compensation to persons affected by the expropriation before the civil works begin	tbd	Ensure that compensations are done in respect (amount and time) of agreements signed by interested parties and before starting the project implementation
Step XX	ARA (or Consultant on behalf of ARA/PMT)	Ensure that the process implementation has considered all pretends by both interested parties	tbd	Ensure that compensations are done in respect (amount and time) of agreements signed by interested parties
Step XXI	ARA/PMT	Prepare the final report on RAP implementation	tbd	Considering that compensations should be finished before starting the project implementation.
Step XXII		Assignment of the disclosure	tbd	Ensure a signed document that shows the RAP is finished and the compensation is done.
	MoIE, PAP, ARA/ LGU	process according the interested parties demands and in respect of DCM	tbd	This document also will verify that in the future the expropriate lands are ownership of MoIE

## 11. Monitoring Program

ARA/PMT is overall responsible for the monitoring and evaluation of the implementation of this RPF and of respective RAPs/ARAPs at the subproject level.

The main objective of RPF is to improve or at least restore the social and livelihood resources of people affected by respective subprojects. The process of implementation should ensure that this objective is achieved over a reasonable time with allocated resources. Therefore, the monitoring of RPF implementation processes and the delivery of institutional and financial assistance to affected people are designed as an integral part of the overall functioning and management of the Program. RPF implementation will be regularly supervised and monitored by ARA's social specialist placed within PMT, at the project level and responsible persons of the LGU at the subproject level. The beneficiary LGU will monitor land acquisition processes using the monitoring and evaluation indicators (process, delivery and impact indicators). The purpose of the monitoring and evaluation is to provide feedback to all stakeholders on progress made in view of a timely and comprehensive implementation of respective RAPs and to identify problems as early as possible to facilitate well-timed adjustment of implementation arrangements. The objectives are to:

- a) Ensure that the standard of living of affected people is restored or improved;
- b) Ascertain whether activities are in progress as per schedule and the timelines are being met;
- c) Assess whether the compensation, rehabilitation measures are sufficient;
- d) Identify problems or potential issues; and
- e) Identify methods to rapidly mitigate problems.

ARA will report to the Bank the RPF implementation performance through regular project progress report. Specific monitoring benchmarks will be:

- Information campaign and consultation conducted;
- Status of land acquisition and payments on land compensation;
- Compensation for affected structures and other assets;
- Relocation of affected people, if any;
- Payments for loss of income;
- Selection and distribution of replacement land areas, if relevant;
- Income restoration activities, and
- Grievances and their resolution.

The above information will be collected by ARA through regular communication with the LGU and the monitoring activities conducted by ARA/PMT social specialist who is responsible for monitoring the day-today resettlement activities of subprojects through the following means:

- Review of census information for all PAPs;
- Consultation and informal interviews with PAPs;
- In-depth case studies;
- Sample survey of PAPs;
- Key informant interviews; and
- Community public meetings.

For each RAP or ARAP to be prepared, ARA will prepare a RAP/ ARAP completion report and report the delivery of entitlements and outcomes of RAP/ ARAP implementation.

### **Annex 1: Screening Checklist**

		Ident	ificat	ion Phase of Sub-Project	
No.	Screening question	Yes	No Significance of the effect (low, moderate, high)		Remarks
1	Has the project been conceived based on sufficient stakeholders participation?				
2	Does the project affect any private property?				
3	Does the project foresee any relocation?				
4	Does the project foresee loss of land but no relocation?				
5	Does the project foresee any alienation due to neighbours being relocated?				
6	Will the project affect businesses or livelihoods?				
7	Does the project foresee any negative effect on hosting PAPs (such as impoverishment, loss of sources of income, reduced access to resources such as hospitals and schools, water, increased time to access resources)?				
8	Could the Project lead to adverse impacts on enjoyment of the human rights (civil, political, economic, social or cultural) of the affected population and particularly of marginalized groups?				
9	Could the Project potentially restrict availability, quality of and access to resources or basic services, in particular to marginalized individuals or groups?				
10	Is there a risk that the Project would exacerbate conflicts among and/or the risk of violence to project -affected communities and individuals?  Any informal land users/				
	occupants to be affected?				